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CONFIRMATION NO. 7529

SERIAL NUMBER 09/666,910	FILING DATE 09/21/2000 RULE	CLASS 705	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. 10002185-1
APPLICANTS Anna Maria Zara, Menlo Park, CA; Srinivas Ramanathan, Chennai, INDIA; Preeti N. Bhoj, Cupertino, CA;				
** CONTINUING DATA ***** <i>DP</i>				
** FOREIGN APPLICATIONS ***** <i>DP</i>				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 11/02/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged _____ Examiner's Signature _____ Initials _____		STATE OR COUNTRY CA	SHEETS DRAWING 4	TOTAL CLAIMS 13
			INDEPENDENT CLAIMS 2	
ADDRESS Hewlett Packard Company Intellectual Property Administration PO Box 272400 Fort Collins ,CO 80528-9599				
TITLE Intelligently classifying and handling user requests in a data service system				
FILING FEE RECEIVED 820	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	